

COORDINATED INTAKE AND REFERRAL (CI&R) ACTION LEARNING COLLABORATIVE

KICK-OFF WEBINAR FEBRUARY 2, 2016



Florida Maternal, Infant & Early Childhood Home Visiting Initiative

Agenda for Today's Webinar

WELCOME

Carol Brady, MIECHV Project Director

VISION, PURPOSE, EXPECTATIONS, STATE PARTNERS

Carol Brady

YOUR STATE TEAM

Lisa Pelle, CI&R Consultant

ACCOMPLISHMENTS SO FAR

Lisa Pelle

LOCAL TEAMS – WHAT AND WHO

Lisa Pelle

ACTION LEARNING COLLABORATIVE OVERVIEW

Denise Pecha and Becky Ramsey, City **MatCH**

CI&R ALC EVALUATION

Dr. Jennifer Marshall, USF College of Public Health

NEXT STEPS

Lisa Pelle, Denise Pecha and Becky Ramsey

QUESTIONS

Everyone



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WEBINAR FUNCTIONS

- Please mute your line when you are not speaking by pressing *6.
- If you need to unmute your line, you can do so by pressing *6 again.
- There is a chat box in the bottom, right-hand corner of your screen.



VISION, PURPOSE AND EXPECTATIONS

Opportunity to focus on role & responsibility of Healthy Start Coalitions in building community systems of care (Healthy Start 2.5)

Strategy for maximizing resources and linking families with programs that best address their needs and preferences



VISION, PURPOSE AND EXPECTATIONS

FL MIECHV Competitive Application proposed using the Learning Collaborative approach for exploring opportunities to use state's prenatal & infant screen to expand coordination & collaboration among early childhood programs

CI&R is a national priority



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VISION, PURPOSE AND EXPECTATIONS

Learning collaborative: participants work together to develop & test strategies, identify both opportunities & challenges and measure results.

What works? What doesn't work? What barriers need to be addressed?

Questions are as important as answers!

Failure is as important as success!



VISION, PURPOSE AND EXPECTATIONS

CI&R is a collaborative process that will use the universal prenatal and infant screen as a single point of entry for various home visiting, care coordination, education and support services.

The goal is for families to receive the best services for their needs and preferences as well as to minimize duplication of services, ensure effective use of local resources, and collectively track what happens to each family.



Our State Partners

- **Florida Department of Health**
 - Working Collaboratively to Strengthen Screening Infrastructure and Streamline Information Sharing Policies and Processes
 - Participating on Local Teams

- **Healthy Families Florida, Early Steps, Early Head Start**
 - Advising State Team
 - Participating on Local Teams



YOUR STATE TEAM

The State Team includes:

Carol Brady, MIECHV Project Director

Lisa Pelle, MIECHV CI&R Consultant

Monya Newmyer, MIECHV Contract Manager

Rebecca Ramsey, City **MatCH** Senior Public Health Project
Coordinator

Jennifer Marshall, Research Assistant Professor, USF College of
Public Health



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YOUR STATE TEAM



Carol Brady
MIECHV Project Director



Lisa Pelle
CI&R Consultant



Dr. Jennifer Marshall
USF – CI&R Evaluation



Rebecca Ramsey
CityMatCH Senior Public
Health Project Coordinator



Monya Newmyer
MIECHV Contract Manager



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ACCOMPLISHMENTS SO FAR

- **Request for Application (RFA)** Developed and issued the RFA in Fall 2015 to all Healthy Start Coalitions
- **Proposals** - Reviewed and accepted proposals from 8 Healthy Start Coalitions on behalf of their communities
- **Contracts** - Executed contracts (January 1, 2016 – September 30, 2017) for 8 projects
- **Funding** - Provided funding (\$90,000 to \$170,000 based on number of births) to support CI&R ALC activities in local communities
- **Facilitation Consultant** - Engaged City MatCH to facilitate our ALC meetings



LOCAL TEAMS – WHAT AND WHO

- **Participating Healthy Start Coalitions are forming local teams:**

Healthy Start of North Central Florida

Bay, Franklin, Gulf Healthy Start

Healthy Start Coalition of Flagler and Volusia

Healthy Start Coalition of Hillsborough

Healthy Start Coalition of Jefferson, Madison and Taylor

Northeast Florida Healthy Start Coalition

Healthy Start Coalition of Orange County

Healthy Start of Manatee

- **CI&R projects will include 13 counties** - Alachua, Bay, Duval, Flagler, Hillsborough, Jefferson, Madison, Manatee, Orange, Osceola, Seminole, Taylor, and Volusia
- **Last year these counties had more than 70,000 pregnant women with 57,000 completing the universal prenatal screen.**



MORE ABOUT LOCAL TEAMS

- Each Local Team will have at least two Co-Leads.
- Local Teams include Healthy Start Coalition, Department of Health, Healthy Families, MIECHV-funded project, Federal Healthy Start Program, Early Head Start, Early Steps, other home visitation programs, consumer(s), and other key stakeholders.
- Each Local Team is strongly encouraged to include consumers/participants as team members, including on the travel team.
- Many Coalitions will be adding staff to help with the work of the Local Teams.



MORE ABOUT LOCAL TEAMS

Local Team Activities

- Plan for CI&R activities – build relationships, understand available services, map current processes, identify opportunities for change, and more.
- Determine the model/approach that your team wants to test.
- Develop business services agreements that outline responsibilities and linkages to each other allowing for sharing of client information.



MORE ABOUT LOCAL TEAMS

- Develop and test a decision tree for referral process.
- Develop and test centralized screening log to track clients.
- Obtain and use consumer input as CI&R is being planned as well as when the local model is tested.



MORE ABOUT LOCAL TEAMS

Group Activities

- Cross-Site Activities - Travel team (3 – 5 people) will attend three in-person meetings to discuss, share and learn about CI&R work in eight participating communities.
- Technical Assistance Calls and Webinars – Calls will be monthly for planning, sharing, and dialogue about challenges and successes. Webinars will focus on key topics of interest to the teams and will be held regularly.
- Third-party evaluation - Participate in evaluation by University of South Florida.



LOCAL TEAM CO-LEADS

Alachua Co-Leads:

Mona Gil de Gibaja, MIECHV Coordinator, Well Florida Council

Cathy Winfrey, Program Manager for Healthy Families ACUB

Bay Co-Leads:

Sharon Owens, Executive Director, Healthy Start Coalition of Bay, Franklin and Gulf Counties

April Hartwell, Program Administrator, Florida Department of Health Bay County

Duval Co-Leads:

Janette Hunt, Associate Executive Director, Northeast Florida Healthy Start Coalition

Beverly Butler, CI&R Staff, Northeast Florida Healthy Start Coalition

Christine Stephens, Early Head Start Program Director, Children's Home Society



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LOCAL TEAM CO-LEADS (continued)

Flagler, Volusia Lead:

Rosha Loach, Healthy Start Program Director, Healthy Start Coalition of Flagler and Volusia Counties

Hillsborough Co-Leads:

Leisa Stanley, Associate Executive Director, Healthy Start Coalition of Hillsborough,
MCH Epidemiologist

Brenda Breslow, Director of Programs, Healthy Start Coalition of Hillsborough

Jefferson, Madison, Taylor Co-Leads:

Donna Hagan, Executive Director, Healthy Start Coalition of Jefferson, Madison & Taylor Counties



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LOCAL TEAMS CO-LEADS (continued)

Manatee Co-Leads:

Lauren Blenker, Marketing and Community Relations Coordinator, Healthy Start Coalition of Manatee County

Carol Hunt, Director of Early Childhood Services, Manatee Community Action Agency, Inc.

Orange, Osceola, Seminole Co-Leads:

Elaine Cauthen, Operations and Communications Director, Healthy Start Coalition of Orange County

Thelisha Thomas, Executive Director, Healthy Start Coalition of Seminole County

Patty McWhirter, Executive Director, Healthy Start Coalition of Osceola County



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SOME OF OUR TEAM CO-LEADS



Cathy Winfrey - Alachua



Janette Hunt – Duval



Lauren Blenker - Manatee



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Rosha Loach – Volusia and Flagler



Mona Gil de Gibaja - Alachua



Brenda Breslow - Hillsborough



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Beverly Butler – Duval

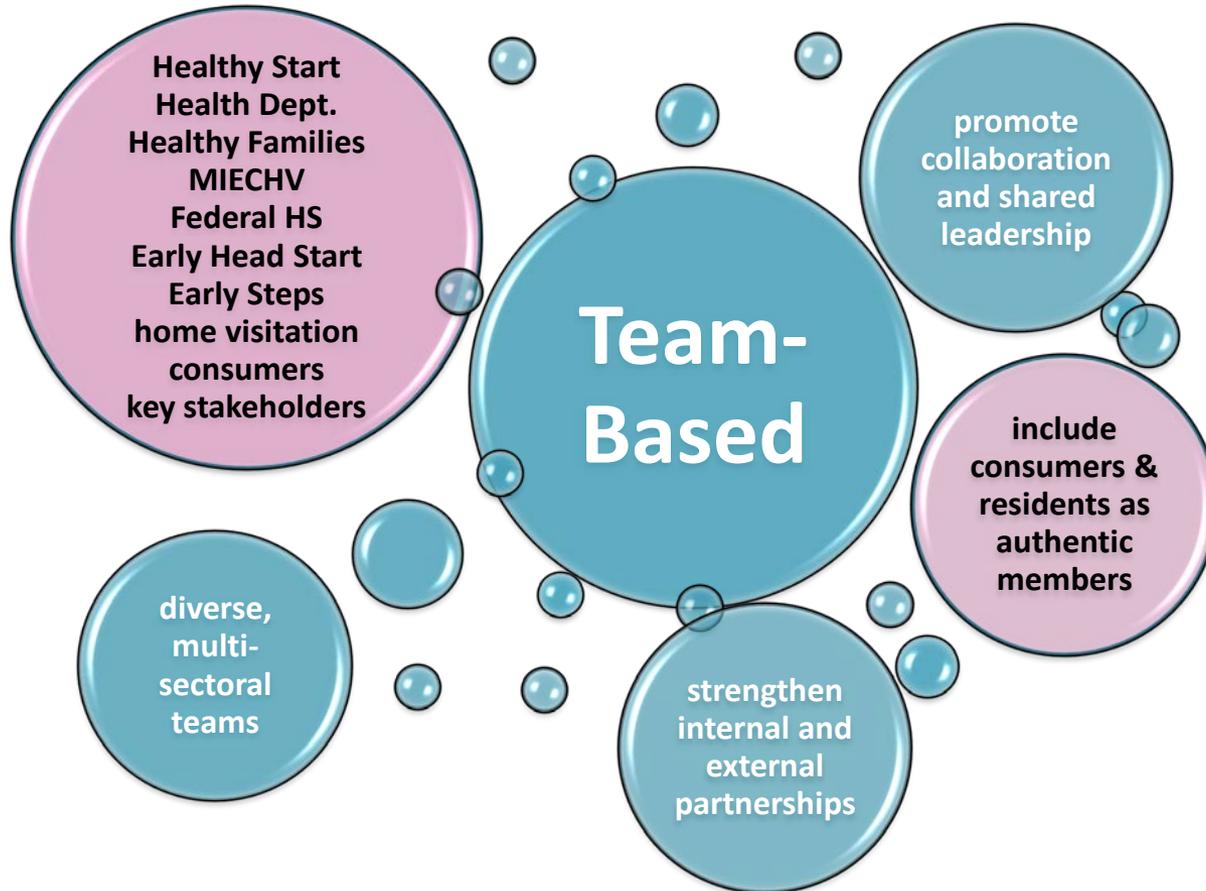


Leisa Stanley – Hillsborough

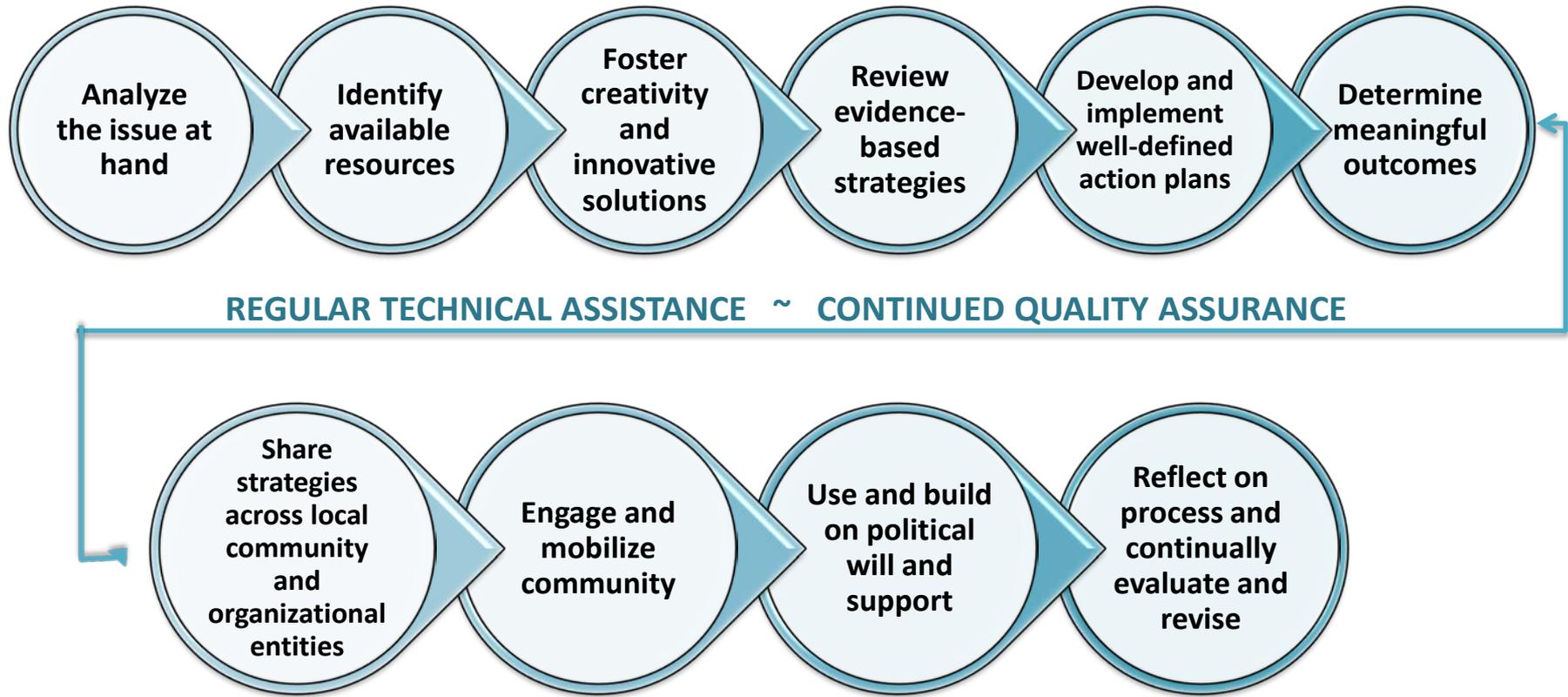


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Action Learning Collaborative Overview



How Does an Action Collaborative Work?



Timeline for Action Learning Collaborative Activities

ACTIVITY	DATE
Team Formation	January – February 2016
Orientation Webinar – All Team Members	February 2, 2016
First Action Learning Collaborative Group Meeting in Jacksonville	March 10 and 11, 2016
Local Team Planning Activities	Spring – Fall 2016
Monthly Technical Assistance Calls	March 2016 – July 2017
Regular Webinars	Dates TBD
Participation in State Evaluation	Ongoing
Second Action Learning Collaborative Group Meeting	October 2016
Implementation of Local Site Plan	Fall 2016 – Summer 2017
Third Action Learning Collaborative Group Meeting	Spring or Summer 2017
Evaluation Report	Summer 2017
Report to FDOH on CI&R Lessons Learned, Best Practices, and Recommendations for Moving Forward	September 2017

CI&R Evaluation

Jennifer Marshall, PhD, CPH

University of South Florida

College of Public Health

Department of Community & Family Health

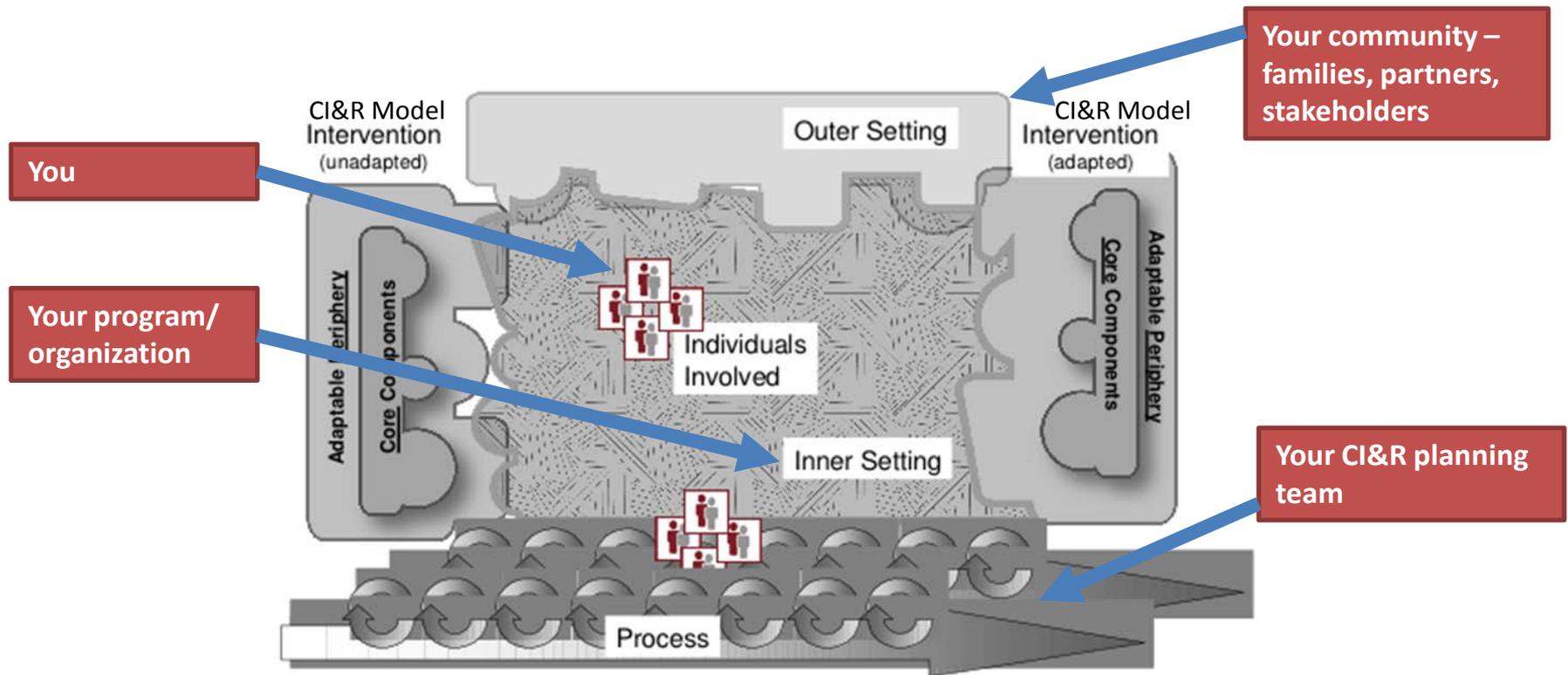
The USF MIECHV Evaluation Team

- PI: Dr. Jennifer Marshall
- Research Team
 - Pam Birriel (Coordinator)
 - Rema Ramakrishnan
 - Paige Alitz
 - Ngozi Agu
 - Chantell Robinson
 - Loreal Dolar
 - Esther Jean-Baptiste
 - Bimbo Michael-Asalu
 - Ruth Sanon
 - Shana Geary
- Faculty Consultants
 - Dr. Connie Walker
 - Dr. Lana Yampolskaya, Data Linkage
 - Dr. Sheri Eisert, Return on Investment
 - Dr. Bill Sappenfield, Data Linkage
 - Dr. Marti Coulter, Family Violence
 - Dr. Lianne Estefan
 - Dr. Elizabeth Baker
 - Dr. Vicki Phares, Mental Health
 - Dr. Alison Salloum, Mental Health
 - Leandra Olson, MPH

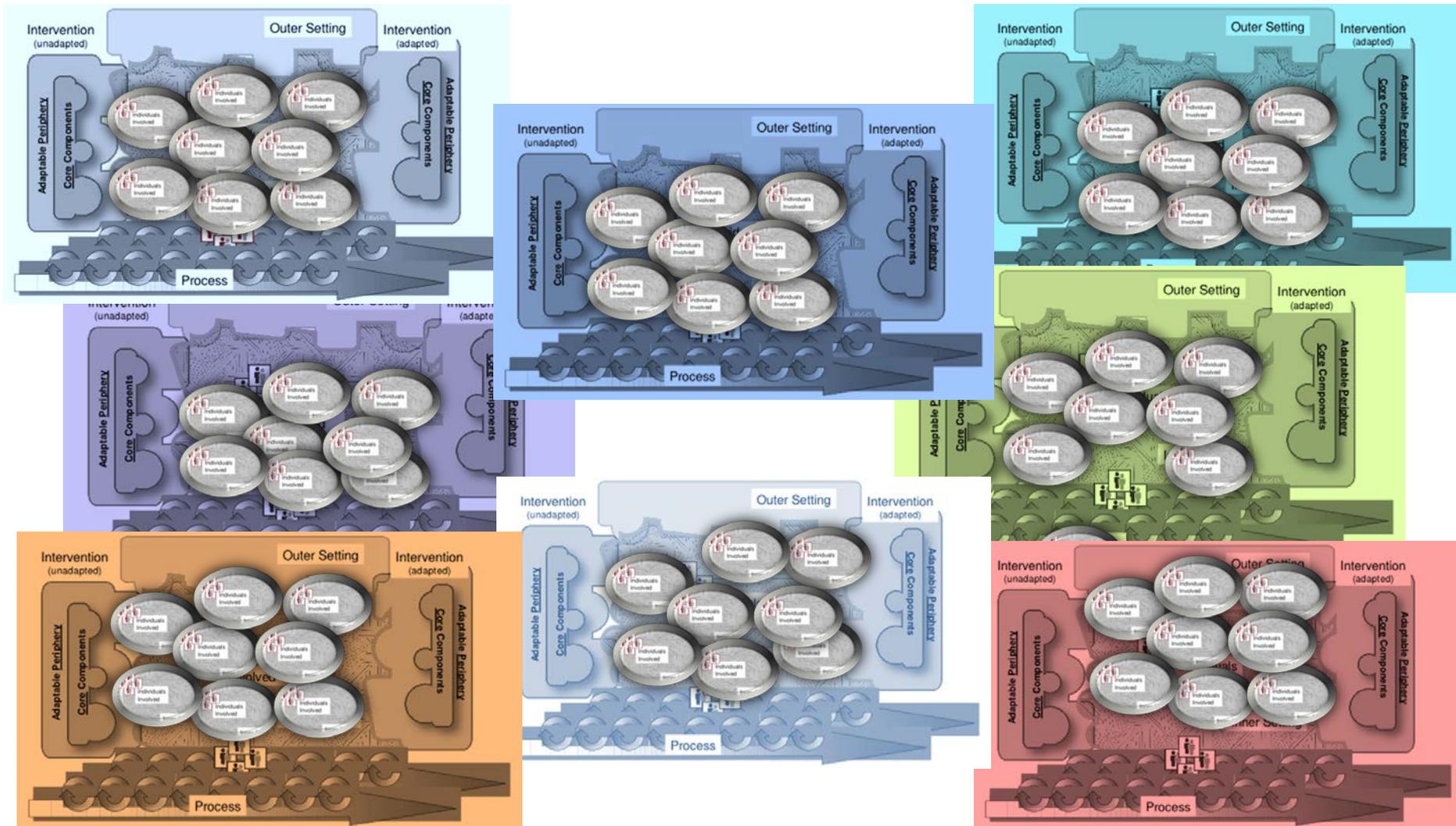


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Consolidated Framework for Implementation Research (CFIR)



Each CI&R Team is comprised of agency members working within a particular community context...



Evaluation Questions



What are MIECHV CI&R team members' ...

- **individual characteristics** (agencies and service sectors, organizational roles, knowledge, beliefs, self-efficacy, etc.) that support implementation of CI&R models?
- **perceptions of the CI&R model** that will predict adoption within their programs?



How do the MIECHV CI&R teams ...

- identify and describe characteristics of the **inner setting (organization/program)** and the **outer setting (community partners/state programs)** in their communities that serve as **barriers or facilitators** to adoption of the CI&R models?
- describe perceptions, concerns and interactions within their collaborative that reflect **group dynamics**?
- create a **timeline** for implementation (planning, engaging, executing, reflecting, evaluating)?
- describe the **successes and challenges** encountered in the early stages of the CI&R model development process?

... Did these individual characteristics and group dynamics show positive change over time?

What to expect next...

- Online survey – Pre-, Post-, Follow-up
- Discussion groups at 3 CI&R statewide meetings
- Reports

Thank you!



Next Steps for Local Teams

- Hold a Local Team Meeting and Set Up Schedule for Regular Meetings
- Discuss Information to Include on Your Local Team Poster for March ALC Meeting:
 - Introduce Your Team – Include a Group Picture
 - Tell Us About Your Community (couple sentences about services available for pregnant women and babies)
 - Tell Us About Your Community’s Biggest Accomplishment with its Programs and Services – Feel Free to Use as a Visual Description
 - Identify Your Community’s Biggest Challenge for its CI&R work
- Have Travel Team Register for ALC Meeting – link will be sent for hotel registration, deadline for hotel rate (\$105) is Feb. 17
- Keep an eye out for the online CI&R readiness survey from the evaluation team



QUESTIONS ?

